

Weddings at Twycross Zoo

Frequently Asked Questions

1) How long can I provisionally hold a date for?

During peak periods we will provisionally hold a date for a limited period, unless a deposit is made to secure your date

2) How many guests can you accommodate in the Day and the Evening?

Twycross can accommodate guests in our Windows on the Wild space of up to 100 day time guests and evening reception of up to 250 guests

3) Is Twycross licensed for civil ceremonies?

Yes – our Windows on the Wild room is licensed for civil ceremonies

4) Do you welcome 'His' and 'Her' couples?

Here at Twycross we welcome All couples

5) Is there enough parking for all our guests?

Yes – we have 1000 car park places on site

6) Are there any areas for the wedding couple to get ready in the morning of the wedding?

Unfortunately, we do not have suitable space to be used to get ready

7) Are there any décor restrictions or any other restrictions?

Yes there are – no fireworks and confetti (unless agreed in advance). Please ask during your enquiry

8) Does Twycross offer a complimentary menu tasting within the catering costs?

Once we receive your confirmed date and initial deposit, there will be one menu tasting for the couple with the Head Chef

9) What size tables do you have?

There are Rounds – seating 8-10 guests on each table. We can hire in further tables at a additional cost to the couple

10) Can we hire our own caterers and use your kitchens?

Unfortunately, no – our dedicated catering team will look after your special day

11) Do you have disabled access and baby changing facilities?

Yes we do

12) How much is the initial deposit to secure a date?

Initial deposit will depend on the total of your wedding day but a minimum of £1,000

13) Are there any extra charges for staff/cleaning of room?

Security staff will be required for all Evening events. This is a requirement for all events.

14) Will we be charged for any unforeseen damages to the venue?

Yes there will be and a extra charge can be requested at the venue discretion to cover any damages that will be returned post wedding day, providing no damages to the venue

15) What types of upgrades do you offer?

We offer a selection of upgrades to make your special day even more spectacular. Animal feeding, access to the zoo for all guests, upgrades on food packages, hire of soft play for the children – please ask at time of enquiry

